

TRUST BOARD REPORT

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| Title of Report | Care Quality Commission (CQC) Inspection Report and Action Plan |
| Date of Board Meeting | 7 th May 2013 |
| Lead Director | Joy Ellery |
| For Information, Discussion or Decision | For Information and discussion |
| Area of Core Business: Quality of Service, Care of Workforce, PPI, Partnership, Financial Balance etc | Quality of Services |
| Report Summary/Key Issues, concerns and risks: | |
| <p>The hospital site underwent an unannounced CQC inspection on the 8th and 11th February 2013. Five standards were inspected: Respecting and involving people who use services, care and welfare of people who use services, co-operating with other providers, staffing and complaints. The inspection focussed on the care and treatment provided to more vulnerable patients such as older people or those with learning disabilities. There were many positives about the inspection, particularly relating to the use of innovative integrated pathways and taking account of patients' views and experiences however, the inspectors said that the Trust needed to take action against the standards relating to respecting and involving people and the care and welfare of people who use services. An action plan has been developed by the Deputy Director of Governance and Deputy Director of Nursing with input from all the Heads of Nursing.</p> | |
| Decision required by Board: | |
| None. To note the action plan. The methods of monitoring the implementation of the plans are described. | |
| Link to Assurance Framework/Corporate Objectives: | |
| Links to corporate and strategic objectives around providing safe, high quality services. | |
| Financial Implications: | |
| None identified. | |
| Quality Implications: | |
| Actions taken will improve quality of services delivered. | |
| Governance Implications (legal, clinical, equality and diversity or other): | |
| Board Committee/Group which will oversee actions arising: | |
| <ul style="list-style-type: none"> Integrated Governance Committee | |